

Royal Blackburn Hospital Emergency Department and Urgent Care Centre and Burnley General Hospital Urgent Care Centre

Monthly Bulletin: April 2008 to March 2009

This bulletin provides a breakdown of all injury attendances to the Royal Blackburn Hospital Emergency Department (ED) and Urgent Care Centre (UCC) and Burnley General Hospital UCC between April 2008 and March 2009.

Between April 2008 and March 2009 there were 69,957 ED and UCC attendances. The month with the highest attendance was May with 6,643 attendances (**Figure 1**). There were significantly more male than female attendances presenting at the ED and UCCs (males=38,763; 55%).

Figure 2 shows the age group of ED and UCC attendances for each month. The majority of ED and UCC attendances were aged 30-59 (n=22,700; 33%) and 15-29 years old (n=22,169; 32%).

Table 1 illustrates the source of referral of ED and UCC attendances. The main source of referral for injury attendances were recorded as self-referral (33%). This was followed by brought in by parent (22%), brought in by others (22%) and 14% by ambulance.

Table 2 details the injury group of ED and UCC attendances. The majority (85%) of injury attendances were recorded as other injury. Road traffic collisions (RTC) accounted for 5% of attendances, sports injury 5% and assaults 4%.

The discharge destination of all injury attendances to the ED and UCCs is displayed in **Table 3**. Over four in

ten (44%) attendances were discharged and required no follow-up treatment and 14% were discharged to their GP.

Assault attendances

Between April 2008 and March 2009 there were 3,124 assault attendances to the ED and UCCs. The month with the highest attendance was March with 299 attendances (**Figure 3**). There were more male than female assault attendances presenting at the ED and UCCs (males=2,287; 73%).

Table 4 details the age group of assault attendances for each month. The majority of ED and UCC assault attendances were aged 15-29 (n=1,750; 56%) and 35% were 30-59 years old (n=1,099).

Table 5 illustrates the source of referral for assault attendances to the ED and UCCs. The primary source of referral for assault attendances was ambulance (33%). Over a quarter were recorded as self-referral (28%) and nearly a fifth were brought in by others (19%).

Table 6 depicts the general discharge destination of assault attendances to the ED and UCCs. The majority of the attendances were discharged (48%), 33% required follow-up treatment and 10% were recorded as other.

Figure 1: Gender of ED and UCC injury attendances by month, April 2008 to March 2009

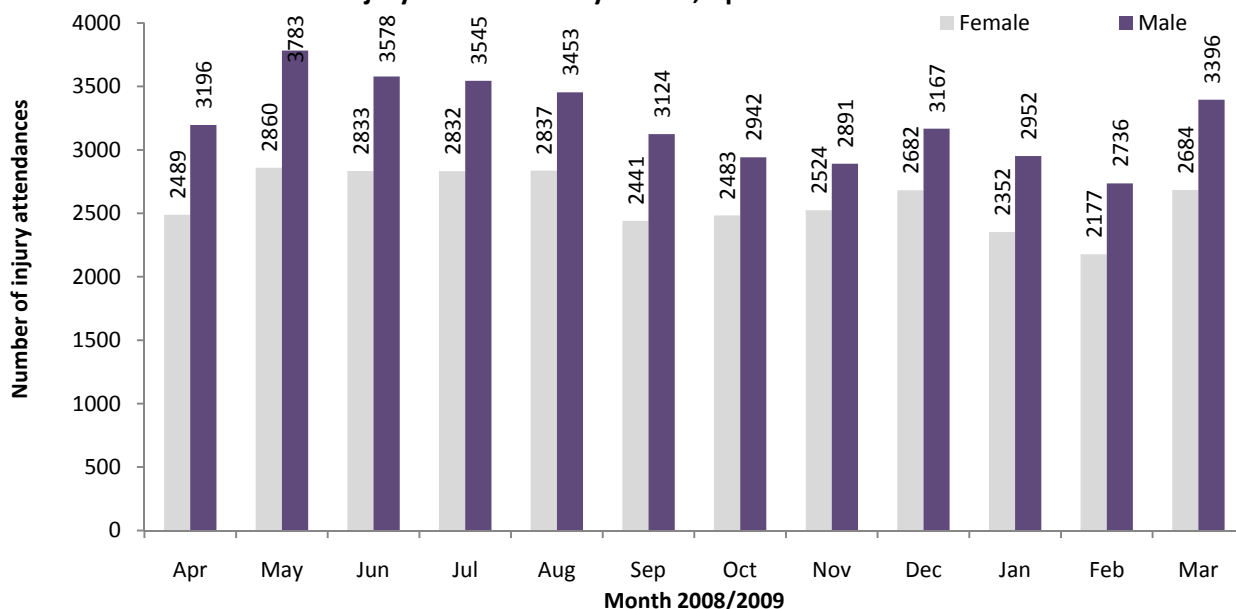


Figure 2: Age group of ED and UCC injury attendances by month, April 2008 to March 2009

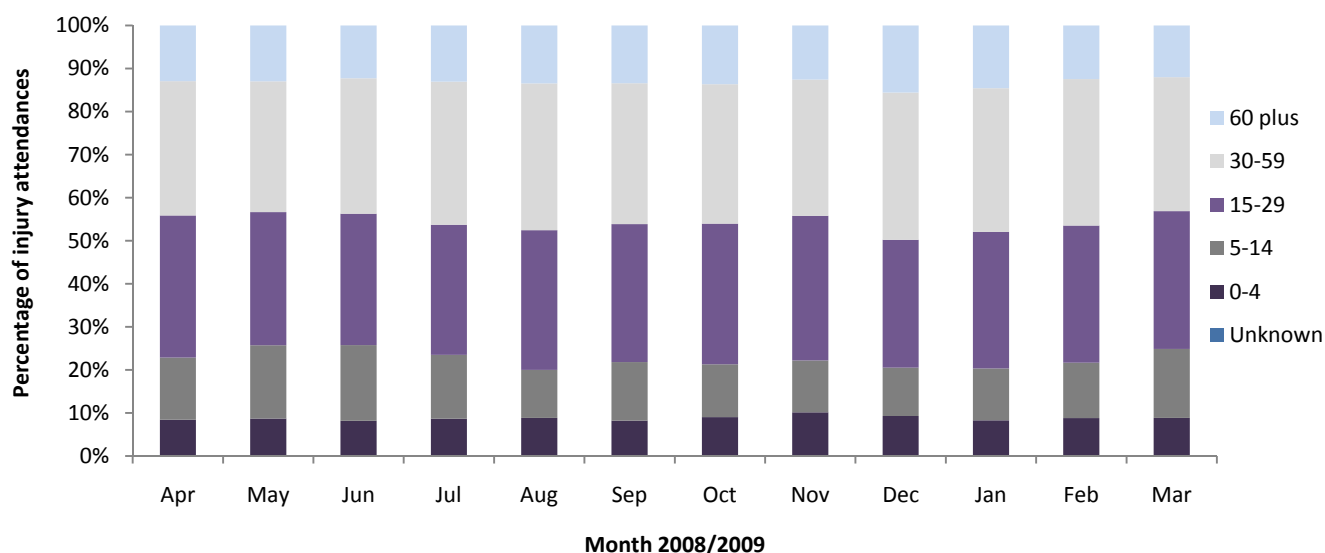


Table 1: ED and UCC injury attendances by source of referral and month, April 2008 to March 2009¹²³

Source of referral	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Total	%
Self-referral	2001	2235	2155	2240	2072	1962	1818	1749	1849	1560	1471	1900	23012	33
Brought in by parent	1274	1664	1622	1473	1232	1277	1207	1218	1148	1007	1034	1538	15694	22
Brought in by others	1112	1333	1397	1334	1481	1167	1142	1118	1246	1501	1313	1449	15593	22
Ambulance	669	862	844	862	948	805	762	764	849	750	727	723	9565	14
Other	340	364	247	306	331	147	300	342	460	256	187	294	3574	5
Emergency call	133	42	38	61	87	47	53	90	138	63	39	37	828	1
GP request	50	44	43	32	46	56	47	41	46	48	48	45	546	1
Police	44	46	27	37	29	42	37	37	41	47	34	40	461	1
Sent by others	16	16	19	9	20	15	17	25	11	18	24	30	220	0
Direct referral	14	6	6	12	19	27	21	15	36	25	12	7	200	0
Staff health	20	24	8	***	14	10	6	11	14	21	19	9	159	0
ED staff	11	7	***	7	10	10	15	5	11	8	5	8	101	0
ED follow up	***	***	***	***	***	***	***	***	***	***	***	***	***	0
Consultant	***	***	***	***	***	***	***	***	***	***	***	***	***	0
Total	5685	6643	6411	6377	6290	5565	5425	5415	5849	5304	4913	6080	69957	100

¹ Please note that all numbers less than five have been suppressed (with ***) in line with patient confidentiality and if there is only one number less than five in a category then two numbers will be suppressed to prevent back calculations from totals.

² GP=general practitioner.

³ Please note percentages might not add to one hundred due to rounding.

Table 2: ED and UCC injury attendances by injury group and month, April 2008 to March 2009

Injury group	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Total	%
Other accident	4821	5595	5542	5477	5367	4719	4536	4525	5188	4484	4120	5130	59504	85
RTC	270	328	325	305	351	290	312	352	260	293	242	257	3585	5
Sports injury	311	408	309	290	265	267	282	224	127	229	271	353	3336	5
Assault	262	277	215	276	269	254	258	274	249	253	238	299	3124	4
Deliberate self-harm	21	35	20	29	38	35	37	40	25	45	42	41	408	1
Total	5685	6643	6411	6377	6290	5565	5425	5415	5849	5304	4913	6080	69957	100

Table 3: ED and UCC injury attendances by discharge destination and month, April 2008 to March 2009⁴⁵

Discharge destination	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Total	%
Discharged no follow-up	2405	2847	2759	2834	2863	2652	2480	2400	2258	2310	2161	2794	30763	44
Discharged to GP	873	988	1013	967	813	718	814	725	882	646	686	848	9973	14
Clinic-fracture/orthopaedic	638	745	748	640	641	589	528	523	584	581	581	642	7440	11
RBH discharge to GP within unit RBH	424	552	422	417	468	391	389	449	486	427	329	412	5166	7
BGH discharge to GP within unit BGH	344	421	399	404	406	291	294	472	535	425	318	403	4712	7
Left before treatment	286	366	417	419	353	261	302	287	452	326	311	438	4218	6
Admitted to ward	351	327	275	341	399	362	320	285	349	289	271	270	3839	5
GP treatment room	143	159	154	125	131	135	123	99	109	111	75	91	1455	2
Other Hospital	51	46	57	38	59	36	45	42	46	51	35	38	544	1
Clinic-ENT	45	59	39	41	32	37	31	30	34	44	36	39	467	1
Clinic other	31	30	33	34	31	22	20	24	30	25	38	28	346	0
Left refusing treatment	23	21	20	21	25	21	19	31	20	17	24	28	270	0
Site transfer from BGH to RBH ED	22	14	16	24	14	12	13	13	13	19	13	17	190	0
Site transfer from BGH UCC to RBH UCC	19	18	14	25	20	7	5	10	5	9	8	***	143	0
Clinic-oral/dental surgery	14	11	16	5	15	11	9	12	7	5	10	11	126	0
Clinic-ophthalmology	5	17	10	11	7	6	13	***	18	6	11	9	114	0
Community/district nurse	***	13	10	16	***	***	6	***	***	6	***	***	70	0
Other	***	***	6	9	5	***	7	7	8	***	***	***	58	0
Admitted to theatre	***	***	***	***	***	5	***	***	***	***	***	***	27	0
Died in department	***	***	***	***	***	***	***	***	***	***	***	***	19	0
Site transfer from ED RBH to UCC RBH	***	***	***	***	***	***	***	***	***	***	***	***	7	0
Dead on arrival	***	***	***	***	***	***	***	***	***	***	***	***	***	0
Site transfer from ED RBH to UCC BGH	***	***	***	***	***	***	***	***	***	***	***	***	***	0
Site transfer from RBH UCC to RBH ED	***	***	***	***	***	***	***	***	***	***	***	***	***	0
Total	5685	6643	6411	6377	6290	5565	5425	5415	5849	5304	4913	6080	69957	100

⁴ RBH=Royal Blackburn Hospital and BGH=Burnley General Hospital

⁵ Clinic other includes: trauma clinic, dressing clinic; GUM clinic; medicine and diabetic clinic; and, dermatology/plastic surgery clinic. Other includes: residential home; police custody; other; and referred to own dentist. Other hospital includes: other hospital; and, emergency hospital transfer.

Assaults

Table 4: ED and UCC assault attendances by age group and month, April 2008 to March 2009

Age group	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Total	%
0-4	***	***	***	***	***	***	5	***	***	***	***	***	14	0
5-14	27	27	19	17	9	12	13	18	13	14	13	25	207	7
15-29	146	150	116	145	158	128	144	169	148	154	121	171	1750	56
30-59	85	92	73	108	99	111	92	80	83	80	99	97	1099	35
60 plus	***	7	6	6	***	***	***	6	***	***	***	***	54	2
Unknown	***	***	***	***	***	***	***	***	***	***	***	***	***	0
Total	262	277	215	276	269	254	258	274	249	253	238	299	3124	100

Figure 3: Number of ED and UCC assault attendances by gender and month, April 2008 to March 2009

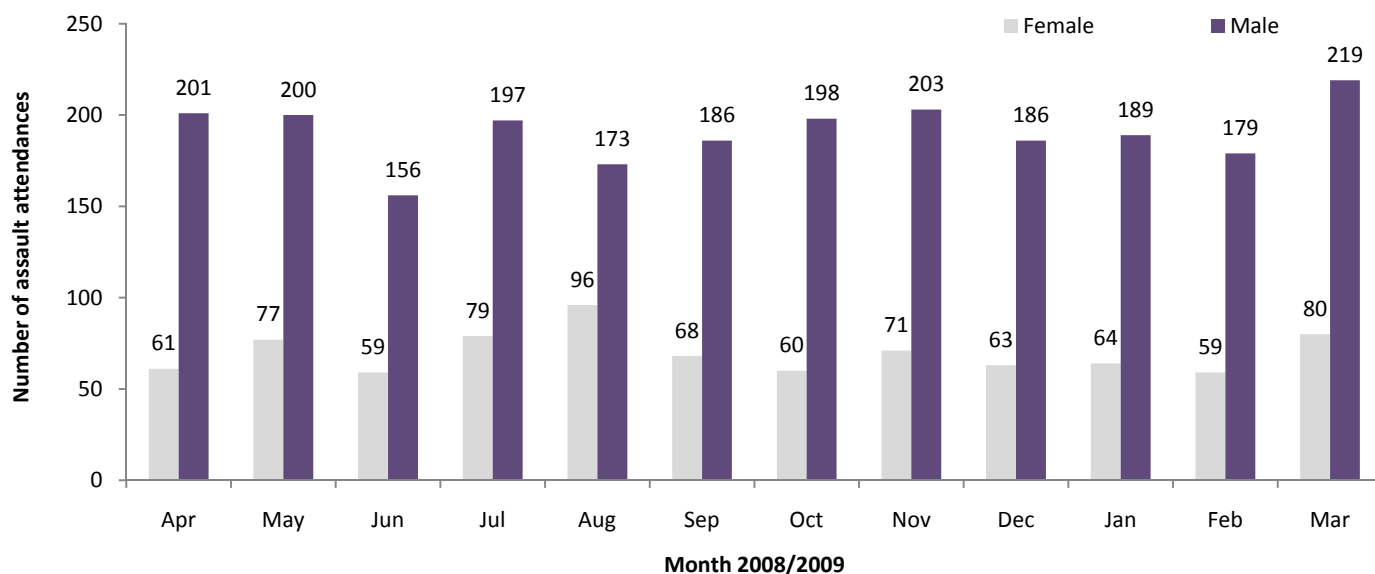


Table 5: ED and UCC assault attendances by source of referral and month, April 2008 to March 2009

Source of referral	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Total	%
Ambulance	69	87	83	100	86	71	80	102	85	76	83	98	1020	33
Self referral	82	90	56	79	85	74	75	81	69	50	73	66	880	28
Brought in by others	40	40	41	52	59	57	40	43	47	72	39	64	594	19
Brought in by parent	39	33	18	25	17	25	37	19	17	32	24	44	330	11
Police	17	13	5	8	11	17	12	15	15	15	10	19	157	5
Other	5	11	8	5	6	***	10	8	11	***	5	5	80	3
Emergency call	7	***	***	7	***	5	***	***	***	***	***	***	38	1
GP request	***	***	***	***	***	***	***	***	***	***	***	***	9	0
Sent by others	***	***	***	***	***	***	***	***	***	***	***	***	7	0
A&E staff	***	***	***	***	***	***	***	***	***	***	***	***	6	0
Direct referral	***	***	***	***	***	***	***	***	***	***	***	***	***	0
Staff health	***	***	***	***	***	***	***	***	***	***	***	***	***	0
Total	262	277	215	276	269	254	257	274	249	253	238	299	3124	100

Table 6: ED and UCC assault attendances by discharge destination and month, April 2008 to March 2009

Discharge destination	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Total	%
Discharged	110	137	97	122	129	139	124	146	99	126	111	145	1485	48
Follow-up	109	91	80	94	81	71	77	77	92	75	79	111	1037	33
Other	20	15	22	37	26	19	30	28	41	24	20	26	308	10
Admitted	23	34	16	23	33	25	27	23	17	28	28	17	294	9
Total	262	277	215	276	269	254	258	274	249	253	238	299	3124	100

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